

1st July 2021

Ref : ONE/M&C/2021-001

Notice of Surcharge Update

Dear Valued Customer,

Thank you for your continued support and choosing Ocean Network Express (ONE) to cater to your needs.

In order to continuously provide a reliable service to our customers, ONE will implement a **Late Collection Fee of BL and DO**. The new levels will be applicable to/from Malaysia across all trade lanes and services and will be valid till further notice.

Applicable Charge:

Late BL collection fee > 7 days from ATD	LCB	Export	MYR	100
Late BL collection fee > 14 days from ATD	LCB	Export	MYR	200
Late DO collection fee > 7 days from ATA	LDC	Import	MYR	100
Late DO collection fee > 14 days from ATA	LDC	Import	MYR	200

Effective Dates (for cargo going to/from):

Asia & Oceania	Aug 1, 2021
Europe & Mediterranean	Aug 1, 2021
Latin America & Africa	Aug 1, 2021

We would like to take this opportunity to thank you for your business with ONE and look forward to continuously serving your global transportation needs.

Should you have any questions, please do not hesitate to contact your ONE representative.

Yours faithfully,

Ocean Network Express Pte. Ltd.



- **For cargo to/from Europe/Mediterranean:**
Latest Basic Ocean Freight rates, Bunker Related Charges, THCs (origin or destination), Security Related charges, Peak Season Surcharges (if applicable) can be accessible at our website:
<https://eua.one-line.com/standard-page/europe-fak-ocean-tariff>
https://ecomm.one-line.com/ecom/CUP_HOM_3116.do
<https://eua.one-line.com/standard-page/eua-local-surcharge>
Other charges such as local charges and contingency charges may apply.

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