

4<sup>th</sup> May 2022

## **Notice of Booking Cancellation Update**

Dear Valued Customer,

Thank you for your continuous support and choosing Ocean Network Express (ONE).

In ensuring the continuous best customer experience, we have made the following changes. The CCL charges will be imposed from 5days instead of 3days: -

- 1. Booking being cancelled 5 days prior vessel ATA**
- 2. Booking being rolled to following vessel 5 days prior vessel ATA**
- 3. Any revision of booking impacted reduced in volume 5 days prior vessel ATA**

The new levels will be applicable from Malaysia across all trade lanes and services and will be valid till further notice.

### *Effective Dates (for cargo going to):*

Asia & Oceania	June 1, 2022
Europe & Mediterranean	June 1, 2022
Latin America & Africa	June 1, 2022
United States, American Samoa, Puerto Rico, Guam, Saipan, Hawaii	June 1, 2022

We would like to take this opportunity to thank you for your business with ONE and look forward to continuously serving your global transportation needs.

Should you have any questions, please do not hesitate to contact your ONE representative.

Yours faithfully,

Ocean Network Express Pte. Ltd.



- **For cargo to/from Europe/Mediterranean:**  
Latest Basic Ocean Freight rates, Bunker Related Charges, THCs (origin or destination), Security Related charges, Peak Season Surcharges (if applicable) can be accessible at our website:  
<https://eua.one-line.com/standard-page/europe-fak-ocean-tariff>  
[https://ecommm.one-line.com/ecom/CUP\\_HOM\\_3116.do](https://ecommm.one-line.com/ecom/CUP_HOM_3116.do)  
<https://eua.one-line.com/standard-page/eua-local-surcharge>  
Other charges such as local charges and contingency charges may apply.